

MD Analytics surveyed 1000 Canadians over 3 days in January 2019.

ARE CANADIANS TAKING RISKS WITH THEIR HEALTH?

When asked to consider health-related concerns experienced in the last three months, Canadians revealed...

Canadians don't visit a physician for 40% of their health concerns.

Key reasons:



They self-diagnose their condition as not serious enough



Lack of access to a physician:

- No time to go
- Physician had no availability
- Too far away

When they do visit a physician:



63% of the time it's their family physician



19% of the time it's a walk-in clinic

13%

of respondents don't have a family physician



36% of them have tried, but no physician is accepting new patients



26% of cases previous family physician retired or passed away

Those who have a family physician don't always visit them

1 in 3 of those with a family physician have **visited a walk-in clinic instead**, with the majority citing reasons of convenience:



- Ability to go at the last minute
- Can't always get app't with family physician
- Easier to get an app't at walk-in clinic
- Walk-in clinic is closer

Patients are open to technological advancements to make their physician experience more positive:



47%
Schedule appt's online



37%
Access to wi-fi



35%
Communicate with physician via email



23%
Live wait time updates



Data based on survey of n=1000 Canadians. January 2019.



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